

Access Transaction History

- ▶ **Transaction Summary-** The **Transaction Summary** page displays when a Share or Loan account is clicked or when the **Transactions** menu option is clicked

Effective Date	Activity/Description	Draft	Amount	Balance
07/31/2013	Share Withdrawal		(\$75.00)	\$540.00
07/31/2013	Cash In		\$510.00	\$615.00
07/31/2013	Cash Received/Disbursed - Multiple Types		(\$20.00)	\$105.00
07/31/2013	Cash Received/Disbursed - Multiple Types		\$100.00	\$125.00

The **Transaction Summary** page displays transactions posted within the last 30 days and lists the following information:

- ▶ **Effective Date-** Displays the effective date for which the transaction was posted
- ▶ **Description-** Displays a description for the transaction
- ▶ **Draft-** Displays the draft number for a check withdrawal transaction
- ▶ **Amount-** Displays the amount of the transaction
- ▶ **Balance-** Displays the account balance after the transaction was posted

To search for transactions posted within a date range, by post amount, by transaction type, description, or draft number click the **Advance Search** drop down option

Post an Online Transfer

- ▶ **Quick Transfer-** Use the **Quick Transfer** option to quickly transfer funds between Share accounts, make Loan payments, or request a Check to be mailed

Apply for a Loan

- ▶ **Apply for Loan-** Easily apply for a loan from the convenience of your home. Click on the **Apply for Loan** menu option to begin the loan application process.

The online loan application process is a step-by-step process to gather initial loan request information. Upon completion your loan application is transmitted directly to the credit union for review.



Internet Teller 2.0

Internet Teller 2.0 is a safe, easy, and reliable way to manage your finances on your terms from anywhere you have internet access.



Financial Center

102 Sunbeam Lane
Lafayette, LA 70506
Phone: 337.233.6744
Fax: 337.233.4874
www.acadianfcu.org

Phone: 866.434.6744

Internet Teller 2.0 Secure Log In

www.acadianfcu.org

1. Click on the Internet Teller 2.0 link
2. Enter your credit union account number in the **User ID** field
3. Enter your unique password in the **Password** field

If this is your first time logging in to Internet Teller 2.0 enter the password given to you by the credit union.

4. Click **Log in**

Please enter your account number and password.

User ID

Password

[Forgot password?](#)

[Log in](#)

5. If this is your first time logging in to Internet Teller 2.0 you will be prompted to select and answer three security questions from the provided drop down menu options.

6. Click **Save**

For compatibility reasons, we recommend that you use Mozilla Firefox, Microsoft Internet Explorer version 9.0 or higher, or Google Chrome as your browser.

Manage Internet Teller 2.0 Secure Log In

1. Log in to Internet Teller 2.0
2. Click on the **Self Service** menu tab to display secure log in management options

- ▶ Select **Change your password** to change your current password
- ▶ Select **Change your Email Address** to update your email address
- ▶ Select **Manage your security questions and answers** to update your current RSA security questions and answers

Accounts Transfers Apply for Loan **Self Service** Help

Self Service Menu Change Password Change Email Address Manage Security Questions

Self Service Menu

[Change your password.](#)

[Change your Email Address.](#)

[Manage your security questions and answers.](#)

Forgot Password Link

- ▶ Click the **Forgot Password** link on the Login page to reset your password

Please enter your account number and password.

User ID

Password

[Forgot password?](#)

In order to use the *Forgot Password* option to reset your password you must have security questions and answers recorded for your unique login record.
If you do not have security questions recorded you will need to contact the credit union in order to reset your Internet Teller 2.0 password.

Access Account Information

- ▶ **Account Summary-** The **Account Summary** page is the default page that displays upon log in. This page lists general Share and Loan account information including balances, loan payment amounts, and year to date information

Accounts Transfers Apply for Loan Self Service Help

Account Summary Transactions

Account Summary

8022 - Marsha Member

Shares	Maturity	Balance	Available	
50-REGULAR SHARES		\$25.00	\$0.00	Details
575-Regular Checking		(\$399.60)	(\$399.60)	Details
583-12 Month Certificate	03/03/2014	\$2,418.85	\$372.00	Details
584-12 Month Certificate	02/05/2014	\$1,002.38	\$86.57	Details
Total		\$3,046.63	\$58.97	

Loans	Payment	Due Date	Balance	Payoff	
L9-Certificate Sec w/ba	\$75.00	07/01/2013	\$2,046.85	\$2,346.10	Details
L10-Certificate Sec w/ba	\$85.00	07/28/2013	\$915.81	\$1,000.05	Details
Total	\$160.00		\$2,962.66	\$3,430.95	

L9-Certificate Sec w/ba

Account	8022
Status	Open
Balance	\$2,046.85
Payoff	\$2,346.10
Interest Rate	2.600 %
Payment	\$75.00
Payment Frequency	Bi-Weekly
Payment Method	Level Payment
Due Date	07/01/2013
Interest YTD	\$9.92
Interest Last Year	\$0.00

[Details](#)

- ▶ **Details-** Click on the **Details** option located to the right of the Share or Loan account to display more information